

December 6, 2014

Nationwide Adjusting Company
105 W. Madison Street 23rd Floor
Chicago, IL 60602

To Whom It May Concern:

I am writing to let you know how much I appreciate the outstanding job your company did on my home. This time last December, my furnace caught fire and caused a major fire in the laundry room, which destroyed my house. Now I know what it means when a person says, they were left with nothing, but the clothes on their back. Losing our home was a traumatic experience; it caused me and my family a lot of emotional distress. We did not know how we were going to recover or recouped our losses.

Your company was recommended to me by one of my clients that had their home destroyed by fire. They told me that I would be very pleased with your service. And they were right; you went above and beyond what was necessary. From our first meeting, your staff seemed genuinely interested in helping me through this tragedy. It was good to have someone knowledgeable about the rebuilding process. The work done by your staff was very skillfully done, even with all the delays caused by the unusual weather last winter. I am very grateful for how your staff took me step-by-step through the repairs of my house.

I would highly recommended your company to anyone who may go through something like this. Again, my special thanks to your staff for being so attentive and helpful on that horrible day last year.

Regards,

Barbara E. Logan
Carl Logan

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