

October 12, 2015

Dear Nationwide Adjusting Company,

Now that I am back in my home, that you made so lovely, I felt compelled to write you a most gracious thank you note. As you know, my fire was in early 2015. Your Nationwide Adjusting Company staff treated my loss and me with the utmost respect and dignity throughout this entire process. I do not know what I would have done without all of you. I absolutely love how you repaired my home, as well as the care I was given as a person.

Initially, I was so devastated about my fire and the events thereof, that I just wanted to throw up my hands, have it repaired, sell it and never look back. However, your kind and concerned licensed insurance adjusters patiently talked and worked with me in such a way that I felt that I was able to trust them and their expertise in negotiating my claim. They calmed me down. Thus, I decided to wait and see the results of my home repair before making any rash decisions. I am so delighted that I made that choice. All of your plumbers, electricians, carpenters, roofers, etc., were courteous, orderly, punctual, knowledgeable, and trustworthy. Best of all, my home is just beautiful!

I want to commend you on all of your staff and the amazing care they bestowed upon me, as well as all of their amazing work. You have a wonderful company and I would recommend Nationwide Adjusting Company to any and every person who may ever have the unfortunate experience of having a fire. Nationwide Adjusting Company turned my nightmare into a dream, exceeding all of my expectations! Thank you ever so much for everything!

With sincerity and appreciation,

A handwritten signature in black ink that reads "K. Woods, Jr." The signature is fluid and cursive, with a large, stylized "Jr." at the end.

Kenneth Woods

773-544-5760