

OFFICE OF THE PRESIDENT



ILLINOIS STATE SENATE

EMIL JONES, JR., RETIRED  
PRESIDENT

April 30, 2011

Nationwide Adjusting Company  
14475 S. Waverley Ave.  
Midlothian, Illinois 60445

I am writing this letter to you to thank you and your team for a job well done! When my home was ravaged by fire on December 6, 2010, I was devastated. One never expects that anything of this magnitude will ever befall them. It falls into the realm of the unimaginable. In spite of this tragedy, I was blessed to have been privy to work with a company such as yours.

I never experienced this kind of loss before, so I was unsure of all of the details encompassing the fire damage and restoration process thereof. Nationwide was there to guide me through this tragedy, and you handled my claim with such professionalism. You increased my level of understanding, as everything was thoroughly explained to me each step of the way. Your adjusters advocated for me, and negotiated my claim with expertise and expedience. In addition, your company cleaned my salvageable clothes and furniture, and restored them to their original glory. What an outstanding job they did!

I appreciated being treated with the utmost dignity and respect throughout this entire process. It is very clear that your team is one that truly cares about people, and that is extremely important, especially at a time such as this. Your company worked wonders for my family and me, and I would gladly recommend Nationwide Adjusting Company to anyone who experiences the devastation of flood or fire.

Again, thank you for such remarkable service and making a hard time in my life more bearable.

Yours truly,

A handwritten signature in cursive script that reads "Emil Jones, Jr.".

Emil Jones, Jr.